



THE OUTER CIRCLE



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Refunds & Cancellation Policy

Except as required by State and/or Commonwealth consumer law, refunds are not available if you simply change your mind or make a wrong decision.

Where goods provided by us are faulty, or are wrongly described, or are different to the product purchased on the website, or the goods don't do what they're supposed to do, you can choose between a refund, exchange or credit.

Please contact us within 7 days of receipt of your goods if you are not satisfied with your purchase so that we can resolve any problems.

Our contact details are provided in the online store, here:

<http://store.outercircleline.com.au/contact.html>

Delivery Policy

After ordering online, you will receive an email confirmation from The Outer Circle Line online store, confirming your order details, delivery address, billing address, payment method and total invoice value.

We will normally confirm receipt of your order within a few minutes of ordering. We will attempt to send your goods via the requested delivery method within a few working days; however if goods are unavailable delivery will take a little longer.

If you wish to query a delivery please contact us using the contact form or email address provided on the store's Contact page, here: <http://store.outercircleline.com.au/contact.html>